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# ANNUAL REPORT

## 2018/2019



WEST SUSSEX  
A QUALITY OF LIFE

# WEST SUSSEX ANNUAL REPORT

2018/2019

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**In May 2017 a new administration for West Sussex County Council was created, following the County Council elections. We subsequently published our West Sussex Plan which sets out where we hope to take our county by 2022.**

We were elected on a commitment to make sure that West Sussex continues to be a great place to live, work and visit; that our county is cleaner and greener and continues to be thriving and vibrant.

I said when I launched the West Sussex Plan in 2017 that it must not sit on a shelf only to gather dust. It has to be a live document that charts our success, monitors our progress and ultimately makes our lives better. True to that promise, I published the West Sussex Annual Report 2017-2018 last year and I am committed to providing an annual update for our residents going forward. You can also find a regular update on our performance



**Louise Goldsmith**  
Leader of the  
County Council

during the year online: <https://performance.westsussex.gov.uk/>.

### **Our commitment to Children's Services Improvement**

I want to start by dealing with an important issue head on. You will note that the judgement of the recent Ofsted inspection, which regrettably found our Children's Services to be inadequate, is not covered in this report. This is because Ofsted's judgement was published in May 2019, which is outside the timeframe of this annual report.

West Sussex County Council is clear that the service improvements needed for the most vulnerable children in our county is the top priority of our organisation and our partnerships. This will form a key part of our West Sussex Annual Report 2019-2020 with progress reported to each County Council meeting over the coming year. We are committed to making progress on stabilising the service and outcomes for children, and,

in the longer term, achieving at least a "good" rating from Ofsted.

### **Our 2018/2019 Annual Report**

We face continuing financial challenges with rising demand for services that protect some of the most vulnerable members of our community. Since 2010 we have seen significant reductions in central Government funding of £145 million. This means that West Sussex County Council has had to make £216 million in overall savings between 2010 – March 2019. There is no sign of let-up in the financial pressure we face: we have a gross budget gap (before any council tax increase) of £127.3 million over the next four financial years (2020 – 2024) to close, in order to balance the books. Despite this financial challenge, we remain ambitious for our county and we will prioritise investment to deliver our West Sussex Plan commitments for you, our residents.

I am therefore pleased to publish the second annual report on

our progress against the West Sussex Plan: the West Sussex Annual Report 2018-2019. It highlights how we continue to ensure that our children have the best start in life; that residents can remain independent in later life; that our county remains a prosperous place and a strong, safe and sustainable place and that we are a council that works for the community.

Reading this report, I am reminded again of the difference that West Sussex County Council makes to our residents' lives and the honour and responsibility that comes with being Leader of West Sussex County Council. It is only by working in partnership that we can truly deliver our priorities and I believe this is reflected in a number of our key achievements this year.

I look forward to continuing to champion our county and drive forward progress on your behalf to make West Sussex the best it can be.

# HIGHLIGHTS OF THE YEAR



## APRIL 2018

- West Sussex County Council and other members of the Sussex Air Quality Partnership, successfully bid for £105,900 from the Department for Environment, Food and Rural Affairs' (Defra) Air Quality Grant. The bid will be used for targeted interventions with 25 schools and businesses in the Air Quality Management Areas across Sussex.
- West Sussex County Council works with Forces Connect South East to secure funding of £147,888 over two years to support armed forces veterans. The grant will be used to enhance existing veteran drop-in centres and set up new ones in the South East. The centres offer practical advice on jobs and housing and help those with mental health difficulties or social care needs access support.
- Young people aged 11-18 across West Sussex vote in the West Sussex Youth Parliament and Youth Cabinet elections. 30 new members were appointed to the Youth Cabinet and seven to the Youth Parliament.



## MAY

- Proposals to revamp the public space in Worthing town centre are published. Up to £5 million has been allocated to deliver the first phase of a project that will revitalise public spaces from the station to the seafront. Future phases will be funded primarily through developer contributions.
- West Sussex County Council's Meals on Wheels service, provided by Apetito, serve up free cream teas to residents to mark the royal wedding between Prince Harry and Meghan Markle at Windsor Castle.



## JUNE

- More West Sussex children are offered a place at one of their three preferred schools for the next academic year. Despite population increases, 98.9% of primary school applicants and 99.1% of secondary school applicants received an offer from one of their preferred three schools (compared to 98.1% and 98.4% in 2017), both higher than the national average.
- West Sussex Trading Standards in Worthing seize 3,529 packets of illicit cigarettes and 180 pouches of tobacco, with an approximate retail price of £40,492 and an estimated street value of £20,246.
- Work to restore the Halnaker Windmill near Chichester approaches completion after its four 15ft sails are hoisted into position. The sails – known locally as sweeps – have returned the Grade II listed building to its former glory.
- **Your Energy Sussex** helps more than 1,000 households switch to a cheaper energy tariff in its first four months.



## JULY

- The rate of young people entering the Youth Justice System declines for the first time from 235 to 197 per 100,000 of the aged 10-17 population in West Sussex. Custodial sentences also remain very low with just one young person sentenced to custody during 2017-18.
- Eaton's Bridge – spanning the River Adur between Ashurst and Henfield – opens for walkers to enjoy. The new bridge, made with Fibre Reinforced Polymer, replaces the steel and timber structure that was closed in the interests of public safety.



## AUGUST

- For a second year running West Sussex students continue to achieve successful A-level results, while facing tougher exams. In West Sussex 97.7% of students achieved A\*-E, in line with the national average.
- West Sussex school children achieve impressive GCSE results, while sitting harder new exams with less emphasis on coursework. Most GCSE results in England are now graded from 9 to 1, with 7 equal to an A and 4 being a C grade. The proportion of West Sussex school children achieving the pass level Grade 4 is in line with the national average of 66.6%.
- The opening of the Bognor Regis to Littlehampton shared pedestrian and cycle path is welcomed by the West Sussex Cycle Forum.



## SEPTEMBER

- West Sussex County Council pledges its support to residents living with Motor Neurone Disease. Amanda Jupp, the Cabinet Member for Adults and Health, led the signing of the Charter of the Motor Neurone Disease Association which demonstrates a commitment to supporting people living with the disease, and their carers in West Sussex. The charter outlines the respect, care and support that people living with Motor Neurone Disease and their carers can expect.
- Rob Piatt wins The Association of Bikeability Schemes' Instructor of the Year award for his tuition with hearing-impaired children at River Beach Primary School's Special Support Centre.
- The first intergenerational session is held at an Extra Care Scheme in West Sussex. Children aged three and four visited residents aged up to 103. The session was so successful that there are plans to hold more.

## HIGHLIGHTS OF THE YEAR CONTINUED



### OCTOBER

- 'Pause' West Sussex makes significant progress by helping prevent 32 women who have had multiple children removed and taken into care, from getting pregnant by giving them time to 'pause' while receiving intensive support.
- West Sussex County Council hosts Their Royal Highnesses the Duke and Duchess of Sussex on a visit to Edes House in Chichester. The Duke and Duchess met large crowds of local residents and school children, and were shown the rare copy of the American Declaration of Independence – one of only two ceremonial parchment manuscript copies in existence.



### NOVEMBER

- The Horsham District Growth Deal is signed by leaders of West Sussex County Council and Horsham District Council. This kick-starts a partnership that will deliver new homes, create jobs and boost economic prosperity in the area.
- A new approach to supporting victims and survivors of domestic abuse is launched. The partnership between West Sussex County Council, UK-wide domestic abuse charity SafeLives, and specialist frontline services makes West Sussex one of only two 'Beacon' sites in the country to pilot the work. The three-year programme adopts a whole family approach providing a package of support for individuals and families.
- More than 50 business and community leaders, and three town regeneration experts, gather at the Let's Talk About Our Towns event to generate ideas for supporting and revitalising town centres and high streets across West Sussex.
- The positive difference that staff make to residents' lives is recognised at West Sussex County Council's first annual awards ceremony, where five members of staff are announced as winners.



### DECEMBER

- West Sussex County Council's Public Health team successfully bids for £422,045 from Public Health England to support children with alcohol dependent parents. The funding will focus on early intervention and helping children who are already affected by a parent dependent on alcohol.
- Around 4,000 more pupils in West Sussex now attend a school rated by Ofsted as at least 'Good' compared with 2016.
- Delayed Transfers of Care (DToC) between hospital and home continue to decrease. West Sussex is one of the best performing councils in England, DToC figures here are at their lowest point in more than three and a half years, and exceed the national target.
- West Sussex local authorities are chosen by Government to pilot 75% Business Rates Retention. This will lead to around £19 million being retained locally.
- The green recycled plastic bottle tree sculpture is displayed for its fifth year in North Street, Chichester.



## JANUARY 2019

- Acting on feedback from the community, West Sussex County Council's Cabinet allocate £750,000 to support homeless charities in the county. The money will help the charities transition to new ways of working.
- West Sussex County Council allocates the Sussex Community Foundation Trust £787,411 to help reduce the risk of falls among elderly residents and ease winter pressures on adult social care and health services. A new 'Falls Champion' will carry out falls assessments, provide advice on prevention, appropriate services and equipment and offer home hazard assessments for patients who have been discharged from hospital following a fall-related admission.
- A new project putting public buildings at the heart of the community is announced. £5 million is committed to creating community hubs, transforming buildings into places where a range of services will be provided. The project aims to safeguard the future of library services and children and family services.



## FEBRUARY

- School dinners in West Sussex contain just 5g of sugar on average, down 73% on 2014 when the average school dinner contained 18.5g of sugar. The amount of sugar removed from meals over a school year is equivalent to the weight of more than five double decker buses.
- West Sussex County Council approves a balanced budget for 2019/20 with a net expenditure of £575.5 million to deliver key services. Despite facing financial challenges the council also agreed significant investments to support the delivery of children and young people's services and helping keep older people living independently for longer.
- An extensive programme of highway maintenance schemes, funded by a Department for Transport £6million capital injection, starts across West Sussex. It includes surface treatments to improve roads and footways, improvements to highway bridges, vehicle safety barrier upgrades and drainage improvements.



## MARCH

- Public Health England (PHE) awards West Sussex County Council and the charity Stonepillow £188,465 to improve services for homeless people in Bognor Regis.
- The Mayor of Chartres in France visits Chichester to mark 60 years since the two cities signed a twinning arrangement.
- West Sussex Record Office is presented with the National Archive Service Accreditation, putting it in the top 6% of archives in the country.



## BEST START IN LIFE



**More children are offered a place at one of their  
three preferred schools than in 2017**

**Family  Assist**

**3,500**

**people sign up to Family Assist in its first year**



**£3.69M**

**additional funding for Special Educational  
Needs and Disabilities (SEND)**

## APRIL–JUNE 2018

- ▶ **Additional funding for Unaccompanied Asylum Seeking Children is secured.**  
The £321,900 – awarded over three years – will enable the County Council to provide peer mentoring support to these young people and improve their access to education, employment and training opportunities.
- ▶ **Young people in care and care leavers meet the Children’s Minister, Nadhim Zahawi and the Children’s Commissioner, Anne Longford to discuss their experiences of care, and highlight key issues for change and improvement.**
- ▶ **More West Sussex children are offered a place at one of their three preferred schools in September 2018,** despite population increases across the county. 98.9% of primary school applicants and 99.1% of secondary school applicants received an offer of one of their preferred three schools (compared to 98.1% and 98.4% in 2017), both higher than the national average. The proportion of children offered a place at their first choice of school also increased to 91.1% of primary school applicants and 90.9% of secondary school applicants (up from 89.4% and 89.5% respectively).
- ▶ **Hundreds of people enter the Healthier Snacking Challenge at libraries across the county,** supporting the national Public Health England Change4Life nutrition campaign. The challenge aims to help parents to reduce children’s sugar intake by introducing the new simple tip – ‘look for 100 calorie snacks, two a day max’.



Duke of Edinburgh Award Winners

## JULY–SEPTEMBER

- ▶ **For the second year running significant improvements are made by West Sussex primary school children taking their Key Stage 2 SATs.** 61.3% of the county’s 11-year olds met or exceeded the expected standard in the combined three areas: reading, writing and maths – up from 55% in 2017, a rise of 6.3%.
- ▶ **99 young people from across West Sussex are presented with their Gold Duke of Edinburgh awards at a special ceremony.** They were handed their certificates at a ceremony at Avisford Park hotel in Walberton, attended by the High Sheriff of West Sussex and the Lord Lieutenant of West Sussex.
- ▶ **The rate of first time entrants to the Youth Justice System continues to decline from 235 to 197 per 100,000 of the aged 10-17 population in West Sussex.** Custodial sentences also remain very low with just one young person sentenced to custody.
- ▶ **‘Family Assist’ – the UK’s only interactive online service providing a one-stop-shop of information online for advice on pregnancy, birth and beyond –** celebrates a hugely successful first year by winning a Public Sector Paperless Award for Best Customer Experience. During its first year more than 3,500 people have signed up to the service.
- ▶ **For a second year running West Sussex students continue to achieve successful A-level results, while facing tougher exams.** A-level grades in West Sussex are at 97.7% achieving A\*-E, in line with the national average.
- ▶ **West Sussex school children achieve impressive GCSE results, while sitting harder new exams which place less emphasis on coursework.** Most GCSE results in England are now being graded from 9 to 1, with 7 the equivalent to an A and 4 being a C



## BEST START IN LIFE

grade. The proportion of West Sussex school children achieving the pass level Grade 4 is in line with the national average of 66.6%.

- ▶ **Rob Piatt wins The Association of Bikeability Schemes' Instructor of the Year award for his tuition with hearing-impaired children at River Beach Primary School's Special Support Centre.** He has worked with all 13 children from the centre who range from reception age to Year 6, with varying degrees of ability. Bikeability is designed to ensure children gain practical skills and understanding of how to cycle on roads.
- ▶ **A new School Effectiveness Strategy for West Sussex is published to coincide with a new school year.** The Strategy sets out the ambition that by 2022 West Sussex will be one of the top 25% of councils nationally for quality and provision of learning across all age groups and abilities. The performance of primary age pupils continues to improve with provisional Key Stage 1 and 2 results showing more children achieving expected outcomes in reading, writing and maths than in previous years. The County Council is working with primary school leaders on plans to continue to sustain this upward trend.

### OCTOBER–DECEMBER

- ▶ **'Pause' West Sussex makes significant progress in helping prevent women who have had multiple children removed and taken into care, from getting pregnant, giving them time to 'pause' while receiving intensive support.** Over the past 20 months the programme has successfully engaged with more than 32 women including some of the most vulnerable women in the county. These women have been offered emotional and practical support and advocacy while being challenged to break the damaging cycle of becoming pregnant and their children being taken into care. As a result of the programme, it is estimated 14 fewer children will be taken into care.
- ▶ **West Sussex County Council's Public Health team win a national award at the Public Health England (PHE) Conference for the West Sussex Sugar Smart Dental Toolkit.** Launched in May 2018, the four-week pilot ran in 12 dental practices across West Sussex.
- ▶ **The Youth Emotional Support service (YES) is shortlisted for the Mental Health and Wellbeing award at the 'Children and Young People Now' awards. At a gala ceremony at the Hurlingham Club in London the service was named runner-up in the Mental Health and Wellbeing category.** Last year, the YES was used by more than 2,500 young people and has considerably lowered the number of referrals to the Child and Adolescent Mental Health Service (CAMHS).
- ▶ **Fun and Breaks (FAB) – a domiciliary care service providing volunteer carers for disabled children and young people – is rated an 'outstanding' service by the Care Quality Commission.** The CQC report praises the leadership for being 'caring, competent and dedicated, and having the young people's needs at the heart of the service'.
- ▶ **Around 4,000 more pupils in West Sussex now attend a school rated by Ofsted as at least 'Good' compared with 2016.** By the end of October 2018, 85% of all pupils attended a school rated at least 'Good' - an increase from 81.5% in October 2016.
- ▶ **West Sussex County Council's Public Health team successfully bids for £454,361 from Public Health England to support children with alcohol dependent parents.** The funding will help improve the prospects for young people whose lives have been affected by parents with alcohol related difficulties, by focusing on early intervention and helping children who are already living with the effects of a parent dependent on alcohol.
- ▶ **The Exceptional People in Care (EPIC) awards celebrate the achievements and talents of young people in care.** A highest-ever total of 283 nominees were recognised at the event.



## JANUARY–MARCH 2019

- ▶ **School dinners across West Sussex contain 2.5kg less sugar per child a year than they did just four years ago.** The latest menu includes just 5g of sugar a day on average, down 73% on meals served up in 2014 when the average school dinner contained 18.5g of sugar. The West Sussex Sugar Reduction Programme has re-engineered menus, developed new recipes and revised portion sizes, allowing changes to be made without compromising on food choices or incurring any extra costs. In total, the amount of sugar that has been removed from meals over a school year is the equivalent weight of more than five double decker buses.
- ▶ **West Sussex schools bid for money from the £766,000 Healthy Pupils Capital Fund, obtained through the Soft Drinks Industry Levy.** The fund will be used to pay for facilities or initiatives that encourage school children and young people to become more active, or which promote a healthy diet and support those with mental health issues. The successful bids range from funding for all-weather sports surfaces to the installation of a teaching kitchen.
- ▶ **The number of young people providing care for a parent, sibling or other family member in the county continues to increase.** To support them, the County Council's Young Carers Service has created a new learning resource for primary schools in West Sussex containing activities and ideas for lessons to help young schoolchildren and staff better understand the challenges carers face.
- ▶ **West Sussex County Council launches an online resource to help teachers, parents and employers support young people with special educational needs and disabilities (SEND) to achieve their career goals.** The resource includes guidance for schools, parents and employers, as well as inspiring stories from young people with SEND who have succeeded at work. Just 6% of people in the UK with learning disabilities are in employment, despite 60% wanting to and being able to be in work. A crucial step towards getting paid work for young people is work experience to gain valuable work-based skills. Oak Grove College near Worthing provides special education for disabled and autistic students from Years 7 to 14 and runs a successful work experience programme.
- ▶ **A contract is awarded to Sussex Partnership Foundation Trust to deliver a newly-created Integrated Child Psychology Service (ICPS).** The ICPS brings together a range of separate services into one integrated model. It provides specialist psychological services to support children identified as being vulnerable or at high risk as well as their families or carers.
- ▶ **Between now and 2020, the County Council will receive an additional £3.69m high needs funding.** This will help to ease pressures on the budget for providing education for children with Special Educational Needs and Disabilities (SEND).



## A PROSPEROUS PLACE



**£1M**

**£1m funding for Transport for South East (TfSE) to develop an innovative transport strategy for the South East.**



**More than**

**50**

**business and community leaders attend an event to support town centres and high streets across West Sussex.**



**West Sussex Highways successfully bids for**

**£2.4M**

**from the Department for Transport's Safer Roads Fund**

## APRIL–JUNE 2018

- ▶ **West Sussex County Council celebrates its new status as a Fairtrade county, to mark World Trade Day.** The County Council is working with the local Fairtrade Steering Group to promote Fairtrade products amongst local businesses and organisations including shops and cafes, and ensuring Fairtrade products are available in all its schools and staff restaurants.
- ▶ **West Sussex Trading Standards in Worthing seize 3,529 packets of illicit cigarettes and 180 pouches of tobacco.** The illicit cigarettes and tobacco have an approximate retail price of £40,492 and an estimated street value of £20,246.
- ▶ **Work to restore the Halnaker Windmill near Chichester nears completion after its four 15ft sails are hoisted into position.** The sails – known locally as sweeps – are put back in their rightful place to return the Grade II listed building to its former glory.



Illicit cigarettes and tobacco seized by Trading Standards in Worthing

- ▶ **The County Council's ambition to build 'ultrafast' full fibre broadband is boosted by the recent award of a contract to CityFibre Ltd.** The CityFibre Ltd contract will provide a long-term lease for full fibre broadband infrastructure capable of delivering 'ultrafast' speeds of 1Gb (1000mbps) in its public buildings.
- ▶ **The Transport Secretary announces £1 million funding for Transport for South East (TfSE) to develop an innovative transport strategy for the South East.** TfSE is made up of 16 transport authorities including the County Council and five Local Enterprise Partnerships. This investment will be a crucial next step in the development of the transport strategy which will set the blueprint for strategic transport across the region until 2050, and help unlock economic growth in the region.
- ▶ **Proposals to revamp the public realm in Worthing town centre are published.** Up to £5 million has been allocated to deliver the first phase of a project that will revitalise public spaces from the station to the seafront. Future phases will be funded primarily through developer contributions.

## JULY–SEPTEMBER

- ▶ **West Sussex Highways successfully bids for £2.4million** from the Department for Transport's Safer Roads Fund, meaning work will start soon to improve safety on the A285 between Halnaker and Petworth.
- ▶ **Eaton's Bridge – spanning the River Adur between Ashurst and Henfield – opens for walkers to enjoy.** The new bridge, made with Fibre Reinforced Polymer, replaces the steel and timber structure that was closed in the interests of public safety.
- ▶ **The Bognor Regis to Littlehampton shared pedestrian and cycle path opens.** Costing £2million, the 4.5km-long direct route was



## A PROSPEROUS PLACE



officially opened with the cutting of a green ribbon by County Council Leader Louise Goldsmith. The path runs alongside the A259 and was funded by the County Council and Coast to Capital Local Enterprise Partnership.



- » Progressing the delivery of a new Town Centre in Horsham
- » Potential redevelopment of the Hurst Road site to deliver new housing and employment opportunities
- » Redeveloping the former Novartis site to provide high value employment opportunities.

## OCTOBER-DECEMBER

► **West Sussex County Council hosts Their Royal Highnesses the Duke and Duchess of Sussex on a visit to Edes House in Chichester.**

The Duke and Duchess met large crowds of local residents and school children, and were shown the rare copy of the American Declaration of Independence – one of only two ceremonial parchment manuscript copies in existence. They also officially opened the University of Chichester's Engineering and Digital Technology Park in Bognor Regis.

► **The Horsham District Growth Deal is signed by leaders of West Sussex County Council and Horsham District Council.** This kick-starts a partnership that will deliver new homes, create jobs and boost economic prosperity in the area. Major projects outlined in the Deal include:

- » Delivering housing and economic growth in the West of Horsham and North Horsham Developments.

► **More than 50 business and community leaders, and three town regeneration experts,** gather to generate ideas for supporting and revitalising town centres and high streets across West Sussex. The Let's Talk About Our Towns event was instigated by County Council Leader Louise Goldsmith to provide a local forum to consider the challenges high streets are facing, nationwide.

► **Proposals for the former Novartis site in Horsham are updated following the first phase of public consultation.** An innovative enterprise centre, high-quality business space and 300 new homes are key features in the masterplan, along with a convenience retail facility, creation of a new network of green space, new walking and cycling routes and retaining the listed 1930s office building as a local landmark.

► **A 'Taste of West Sussex' event takes place in the Houses of Parliament.** The event – sponsored by Sir Peter Bottomley, MP for Worthing West –

saw 16 producers showcasing the variety and quality of food and drink produced in West Sussex. The event was attended by over 300 people, including MPs from across the country, as well as West Sussex County Council Leader, Louise Goldsmith and Kenny Tutt, the 2017 MasterChef winner and Worthing resident.

- ▶ **The West Sussex Advent Calendar gives residents the chance to celebrate the festive season with a little help from Experience West Sussex.** Behind each door of the West Sussex Advent Calendar was a special gift from across the county. From meals for two and family days out, to cinema tickets and bottles of sparkling wine, there were 24 chances for people to win, when a new door was opened each day.
- ▶ **The County Council is awarded £22.8 million of funding by the Coast to Capital Local Enterprise Partnership allocated to the delivery of place and connectivity improvements in Burgess Hill.** It will deliver a number of improvements including:
  - » Improvements at Burgess Hill and Wivelsfield rail stations
  - » Town centre connectivity and public realm improvements
  - » Improvements on Queen Elizabeth Avenue
  - » Improved access to the Triangle Leisure Centre
  - » Improved access to Victoria Business Park

- » Provision of a Burgess Hill to Haywards Heath cycle route
- » Connectivity between key destinations in Burgess Hill and the Northern Arc development of over 3,000 homes
- » Delivery of key elements of the Burgess Hill Green Circle Network
- » Improved infrastructure to support travel on foot, by bike, by bus and by electric vehicles.

## JANUARY-MARCH 2019

- ▶ **Government funding of £180,000 gives a boost to the One Public Estate (OPE) West Sussex programme.** OPE is a joint initiative between the Cabinet Office and the Local Government Association which aims to improve public services while reducing the amount of money spent on buildings by the public sector. OPE West Sussex brings together 23 public sector organisations to establish how their collective assets can be used more efficiently and effectively to help ensure best value for money for taxpayers. The programme will also help free up land for the development of housing, commercial and employment space to help support local economic growth. The new funding is in addition to £640,000 already received from Government since 2017.





## A STRONG, SAFE AND SUSTAINABLE PLACE



More than

1,000



households helped to switch to cheaper energy tariff by Your Energy Sussex.



WEST SUSSEX  
CROWD

In excess of

£125,000

has been pledged for good causes via West Sussex Crowd



£750,000

allocated to support homeless charities in the county

## APRIL–JUNE 2018

- ▶ **West Sussex County Council, alongside other members of the Sussex Air Quality Partnership, successfully bids for £105,900 from the Department for Environment, Food and Rural Affairs' (Defra) Air Quality Grant.** Along with other initiatives, the bid will be used for targeted interventions with 25 schools and businesses in the Air Quality Management Areas across Sussex to:
  - » Reduce engine idling during school drop-off and pick-up times
  - » Encourage walking and cycling to school
  - » Reduce local emissions from fixed and mobile plant
  - » Deliver eco-driver training to staff working in the 25 selected schools and businesses in the Air Quality Management Areas.
- ▶ **West Sussex County Council successfully works in partnership with Forces Connect South East to secure funding of £147,888 over two years to support armed forces veterans.** The grant – from the Ministry of Defence's Armed Forces Covenant Fund – will be used to enhance existing veteran drop-in centres and set up new ones in areas in the South East. As well as offering practical advice on jobs and housing, the centres foster friendships and help those with mental health difficulties or social care needs access the support they need.



- ▶ **The County Council distributes £140,133 in the latest round of Operation Watershed Active Communities Fund awards.** Ten projects will benefit from the fund, which supports local communities to help prevent flooding.
- ▶ **A partnership approach leads to a road safety boost for children and families in Thakeham.** The Ellie Thornton Foundation, together with Thakeham Primary and neighbouring Steyning Grammar, have funded a school crossing patrol body camera, which aims to help improve safety and prevent abusive behaviour by road users.
- ▶ **Your Energy Sussex – led by West Sussex County Council and supported by Sussex councils – helps more than 1,000 households switch to a cheaper energy tariff in just four months since its launch in February 2018.** It encourages more residents to become regular energy switchers, as well as offering consistently competitive prices for gas and electricity, excellent customer service and aims to keep customers on its best available energy tariff. It is run on a not-for-profit basis and uses any surplus income to support residents who are struggling to pay their energy bills. All electricity supplied to Your Energy Sussex customers is sourced from UK-based wind and solar generators. An average household switching to Your Energy Sussex's new, 12-month fixed tariff from their energy supplier's 'standard variable' tariff could save more than £200.

## JULY–SEPTEMBER

- ▶ **Crawley Fire Station holds its third summer safety BBQ at Tilgate Park.** Around 2,000 people attended the day to receive safety advice from West Sussex Fire and Rescue Service (WSFRS), and also from the Hazardous Area Response Team who gave lessons in CPR, as well as Sussex Police, the RSPCA and the RNLI. An amazing £1,166 was raised for local seven year old girl, Ebonie Musselwhite, to help towards funding treatment for her rare form of acute leukaemia.



## A STRONG, SAFE AND SUSTAINABLE PLACE

- ▶ **A new fleet of four electric vehicles is introduced at County Hall in Chichester for staff to use when making essential business trips.** This is one of West Sussex Council County's steps to improve air quality and reduce carbon emissions.
- ▶ **Most of 2018's pavement reconstruction programme is complete – on budget and ahead of schedule** – with improvements totalling £1.5million being made so far this year. The programme incorporates five main elements: reconstruction, surface treatment, town centre enhancements, dropped crossings for pedestrians and small-scale repairs.
- ▶ **An airline is fined for allowing dogs to illegally land at Gatwick Airport on multiple occasions.** West Sussex Trading Standards team built a case against the airline resulting in them being ordered to pay nearly £10,000.
- ▶ **Westhampnett solar farm opens at a former landfill site at Westhampnett near Chichester.** The 7.4MW solar farm is capable of powering 2,400 homes with renewable electricity and generating revenue for the next 25 years. It is the first solar farm in public ownership to be developed without the need for Government incentives, or feed in tariffs. This has been achieved by installing a number of large batteries on site which store surplus electricity during the day and export it to the grid when it is in greatest demand. The County Council opened its first solar farm in 2015 at Tangmere and is committed to increasing the amount of renewable energy generated and used in the county through its Energy Strategy.



## OCTOBER–DECEMBER

- ▶ **Community action drives a major flood diversion project for Almodington village, where residents and local landowners provided detailed knowledge of the local topography and water flows.** The project was funded through £52,500 from the County Council's Operation Watershed scheme, £15,000 from the Environment Agency and was actively supported by Earnley Parish Council.
- ▶ **A new approach to supporting victims and survivors of domestic abuse is launched in West Sussex.** The partnership between West Sussex County Council, UK wide domestic abuse charity SafeLives, and specialist frontline services makes West Sussex one of only two 'Beacon' sites in the country to pilot the work. The three-year programme adopts a whole family approach and has been developed by survivors of domestic abuse. It provides a package of support for individuals and families, providing specialist support to children and young people, as well as people who are drug or alcohol dependent or who have mental health issues. It also provides support to people who are still in a relationship or living with the perpetrator of abuse.
- ▶ **West Sussex Crowd – our online crowdfunding platform** – has seen more than 20 good causes successful in their fundraising campaigns since launching in May. In excess of £125,000 has been pledged across all projects from just under 700 supporters, one of these being the County Council's Community Initiative Fund (CIF) which has contributed over £34,000 to the total so far. West Sussex Crowd welcomes ideas from individuals, charities, groups and volunteer organisations, and aims to improve the wellbeing of local communities.

- ▶ **Louise Goldsmith Leader of West Sussex County Council, along with Tom Tugendhat MP for Tonbridge and Malling and former Serviceman, and local MP Nick Gibb visit the Littlehampton Armed Forces and Veterans Breakfast Club (AFVBC).** The AFVBC provides an informal setting and support for veterans, members of the Armed Forces and their families to meet up. The County Council currently holds the Defence Employer Recognition Scheme silver award status.
- ▶ **The West Sussex Solar Power for Schools Programme significantly increases the number of West Sussex schools generating renewable electricity from their own solar panels this year.** The solar panel systems have been installed at 80 schools enabling them to reduce their energy costs and impact on the environment. The solar panels are funded, owned and maintained by the County Council and the schools buy the electricity at a reduced rate compared to grid electricity. Further work is also underway to pilot a battery storage solution for schools and develop energy efficiency projects, including low-energy lighting upgrades.



## JANUARY–MARCH 2018

- ▶ **After listening to feedback from the community,** West Sussex County Council Cabinet allocate £750,000 in transitional funding to support homeless charities in the county. The money will help homeless charities transition to new ways of working.
- ▶ **More than 100 highway maintenance schemes have been completed across West Sussex,** funded by the Department for Transport's (DfT) £6 million capital injection, and a further 98 projects are planned by West Sussex Highways, or have already been started. To date, the programme has completed approximately:
  - » 75,600 square metres of road resurfacing
  - » 40,900 square metres of surface dressing remedial work
  - » 7,500 square metres of footway reconstruction
- ▶ **The County Council's Community Safety and Wellbeing Team promotes 'a Safe Digital Life' designed to help keep young people safe online.** It includes information on general online safety as well as online grooming, gaming, cybercrime, serious organised crime, cyber bullying and mental health.
- ▶ **Public Health England (PHE) awards West Sussex County Council and the charity Stonepillow £188,465 worth of capital funding to improve services for homeless people in Bognor Regis.** PHE announced more than £6 million worth of funding for various projects around the country to help make it easier for people to access help with alcohol problems. The funding will be used to redevelop and refurbish a purpose-built Resource Hub in Bognor Regis, open to homeless people within Bognor and the surrounding areas, and will see the design and re-construction of the building, as well as the redecoration and refurbishing, along with the purchase of items for a medical treatment room and IT suite.



## A STRONG, SAFE AND SUSTAINABLE PLACE

- ▶ **The County Council has been awarded an annual grant of £206,070** to support Voluntary and Community Sector Infrastructure Services in West Sussex from April 2019 for three years. This supports the role played by an active voluntary and community sector in enabling the building of stronger communities.
- ▶ **The County Council launches a new mobile app, 'Free Forces Connect'** to help members of the armed forces community in West Sussex by connecting them to local services and organisations offering support.
- ▶ **The County Council supports the REFILL practical tap water campaign to make refilling water bottles easy, convenient and cheap by introducing refill points in shops and businesses on every street.** The County Council has made available or installed five water fountains at four main hubs and one at Buchan Park (in conjunction with Friends of Buchan Park). The County Council is supporting eight 'Local Champions' – Horsham, Worthing, Shoreham, Arundel, Chichester, Bognor, Lancing and Mid Sussex; who have set up and are running schemes to help businesses get listed with the REFILL app; with a further two schemes soon to be launched. There is now at least one REFILL scheme operating in each district and borough.
- ▶ **The West Sussex Record Office is awarded a \$100,000 (£75,000) grant for its new Transatlantic Ties project by the US based Andrew W Mellon Foundation.** The project will promote the historical resources held at the Record Office connecting West Sussex and the US, which includes the 'Sussex Declaration', a rare copy of the US Declaration of Independence.
- ▶ **The Council adopts an Pollinator Action Plan, aiming to increase flower-rich habitats in our local environment,** helping support sustainable pollinator populations and making places more attractive for people to live and work in.
- ▶ **West Sussex Trading Standards orders a company importing and selling dangerous travel adaptors in the county to pay more than £6,000 in fines and costs.** The company was supplying the "ChargeWorx" brand world travel adaptor to Game Retail Ltd in Worthing. This investigation was part of a wider Trading Standards project looking at the safety of travel adaptors.



The Duke and Duchess of Sussex visiting Edes House to view the 'Sussex Declaration', a rare copy of the US Declaration of Independence



## INDEPENDENCE FOR LATER LIFE



**£787,411**

**allocated to Sussex Community Foundation  
Trust to help reduce the risk of falls**



**Delayed Transfers of Care (DToC)  
between hospital and home at lowest  
point in more than three and a half years.**



## INDEPENDENCE FOR LATER LIFE

### APRIL–JUNE 2018

- ▶ **West Sussex County Council, the local NHS and charity providers, including Carers Support West Sussex,** join forces for Carers Week, to recognise and celebrate the vital contribution unpaid carers make to families and communities.
- ▶ **An elderly couple from East Wittering are rescued from a fire in their home after emergency services were alerted to the incident through Chichester Careline, run by Chichester District Council.** Crews from East Wittering and Chichester, wearing breathing apparatus, extinguished the kitchen fire using hose reels and jets.
- ▶ **The new West Sussex Care Guide 2018/19 is launched.** It is full of useful information and advice about the adult social care services that are available around West Sussex. The guide lists day care providers, extra care provision, key contacts and provides a handy checklist for people choosing a domiciliary care or care home provider. It also acts as a directory for finding local care providers that are registered with the Care Quality Commission (CQC).

### JULY–SEPTEMBER

- ▶ **West Sussex County Council pledges its support to residents living with Motor Neurone Disease.** Amanda Jupp, the Cabinet Member for Adults and Health, led the signing of the Charter of the Motor Neurone Disease Association which demonstrates a commitment to supporting people living with the disease, and their carers in West Sussex. The charter outlines the respect, care and support that people living with Motor Neurone Disease and their carers can expect.
- ▶ **Adults visiting Burgess Hill day centre service now attend weekly visits to Edward House – an elderly care home.** The Buddy Outreach Group sees the adults with learning

disabilities leading activities such as bingo, quizzes, games and singing as well as forging friendships with some of the elderly residents.

- ▶ **West Sussex County Council's Meals on Wheels, serves free cream teas** to residents wanting to mark the royal wedding between Prince Harry and Meghan Markle at Windsor Castle.

### OCTOBER–DECEMBER

- ▶ **Firefighters in Shoreham welcome older residents to the fire station for a fire safety event to help them feel safe in their home.** Around 50 residents aged 60 and over attended the event, which coincided with International Day of Older Persons. The event involved attendees being taught kitchen fire safety, how to check smoke alarms, how to use an electric blanket, and top tips to keep safe at home.
- ▶ **The Youth Emotional Support service is recognised for the work it does in supporting the emotional wellbeing of young people.** The service is shortlisted for the Children and Young People Now Mental Health and Wellbeing award. The highly acclaimed 'Children and Young People Now' awards have become the 'gold standard' for everyone working with children, young people and families' and recognise those who 'strive day in day out to improve the lives of others'.



## JANUARY–MARCH 2019

- ▶ **West Sussex County Council allocates Sussex Community Foundation Trust £787,411 to help reduce the risk of falls among elderly residents and ease winter pressures on adult social care and health services.** A new 'Falls Champion' will carry out falls assessments, provide advice on prevention, appropriate services and equipment and offer home hazard assessments for patients who have been discharged from hospital following a fall-related admission.
- ▶ **West Sussex County Council launches a new website [www.proudtocarewestsussex.com](http://www.proudtocarewestsussex.com) to help those searching for jobs in the care sector across West Sussex.** West Sussex care providers will be able to advertise care jobs without charge on the website, providing a space for people to search for jobs as well as find out information on careers and see stories from local people working in care.
- ▶ **Data on Delayed Transfers of Care (DToC) between hospital and home shows that rates continue to decrease.** Figures for West Sussex are at their lowest point in more than three-and-a-half-years, exceeding the nationally set target. The County Council is continuing to further reduce DToCs by commissioning increased care and support at home.
- ▶ **Occupational therapists Sophie Grantham and Katie Roobottom and Extra Care Housing co-ordinator Carrie Anderson bring three and four year olds from The Playcentre in Rustington to hour-long sessions with pensioners at Abbotswood Extra Care Housing in Rustington.** During the fortnightly sessions the youngsters played games and completed puzzles with their new older friends.
- ▶ **West Sussex County Council hosts its first 'Slipper Swap' as part of its Wellbeing Month.** Elderly residents are invited to trade in their old slippers for a new pair, free of charge.



Wellbeing Month 'Slipper Swap'

The new initiative comes amid new figures showing there were 4,772 emergency hospital admissions due to falls in people aged 65 and over in West Sussex during 2017/18. Ill-fitting or old slippers pose a real risk of causing a fall.

- ▶ **The 2018 Annual Public Health report is published.** It outlines a joined-up approach for the council, the public, voluntary, community and private sector to realise positive health and wellbeing outcomes for the population of West Sussex.
- ▶ **The Chief Executive of Public Health England – Duncan Selbie** – visits the County Council's Public Health team to learn about the strong health and well-being partnerships that are being forged across West Sussex with the NHS, district and borough councils and others.
- ▶ **A gardener who defrauded an elderly lady of thousands of pounds is sentenced following an investigation by West Sussex Trading Standards.** Leonardus Nicolaas Koymans Jnr was sentenced to 24 weeks imprisonment suspended for 24 months. He was also ordered to pay £3,000 in compensation within six months. Koymans overcharged his 89 year old victim by £3,000, and claimed to have cancer to gain her sympathy.



## A COUNCIL THAT WORKS FOR THE COMMUNITY



**votes counted in the Youth elections, resulted  
in 30 new members of the Youth Cabinet and  
7 new members of the Youth Parliament**



**council approves balanced budget for  
2019/20 with net expenditure of**

# £575.5M

## APRIL–JUNE 2018

- ▶ **Young people aged 11-18 across West Sussex vote in the West Sussex Youth Parliament and Youth Cabinet elections.** 14,396 votes were counted which resulted in 30 new members being appointed to the Youth Cabinet and seven to the Youth Parliament. The newly elected members of the West Sussex Youth Cabinet took the chance to tour Parliament, where they were guided around the House of Lords and the House of Commons.
- ▶ **The rainbow flag flies from fire stations and West Sussex County Council buildings across the county, to mark International Day Against Homophobia, Biphobia and Transphobia (IDAHOBIT).** It sees the local authority unite with thousands of organisations around the world to celebrate the LGBT+ community.
- ▶ **West Sussex County Council celebrates Sussex Day on 16 June.** Throughout June the theme in every West Sussex library was 'Celebrate Sussex', where people could find travel guides and maps, local history titles and novels either written by Sussex authors or set in the county.

## JULY–SEPTEMBER

- ▶ **Sussex Youth Cabinet members share a platform with senior County Councillors and MPs to debate lowering the voting age to 16.** Votes at 16 is one of two key campaigns for the Youth Cabinet, which is made up of 11-18 year olds elected to represent young people in West Sussex. Gillian Keegan, MP for Chichester, and Sir Peter Bottomley, MP for Worthing West, attended and joined in the discussion. A vote was taken, with a resounding victory in favour of the motion to give 16 and 17 year olds the vote; 24 in favour, 8 against and 3 abstentions. From here, the Youth Cabinet will propose a formal motion for their senior counterparts to debate at their Full Council meeting later this year.

## OCTOBER–DECEMBER

- ▶ **Feedback from this years' 'What Matters to You?' survey is analysed.** The survey is run by West Sussex County Council and asked residents across the county for their views on how more than £500 million worth of taxpayers' money should be spent on council services and what its main priorities should be. Findings show that of the 2,400 respondents, 70% were happy with West Sussex as a place to live, work and visit, however overall satisfaction and value for money of council services is low. Overall, there continues to be a high level of support for an increase in council tax to continue to help pay for vital services.
- ▶ **The County Council continues to work with Adur and Worthing Councils and Coastal West Sussex Clinical Commissioning Group on the 'Going Local' social prescribing project.** 'Going Local' operates from six participating GP surgeries in Adur and Worthing, and patients are referred to the project if they think non-medical problems such as housing, employment or financial worries may be impacting on their health.
- ▶ **Four Youth Parliament members from West Sussex put their skills to the test in a lively House of Commons debate chaired by the Speaker of the House Rt Hon John Bercow MP.** All the 11-18 year old UK Youth Parliament members involved voted to decide which two issues would become their priority campaigns for next year. In one of the largest youth consultations of its kind in UK history, this year's Make Your Mark campaign saw 1,106,788 young people take part – with one in five of all 11-18 year olds voting. In West Sussex a record 21,206 young people voted in the ballot, eclipsing last year's by more than 6,000.



## A COUNCIL THAT WORKS FOR THE COMMUNITY



Members of the Youth Cabinet with Louise Goldsmith during our Takeover Challenge Day

- ▶ **A successful West Sussex project to commemorate the First World War is recognised at a national service of thanksgiving on Remembrance Day.** Two West Sussex County Council employees who worked on the project were invited to attend the service at Westminster Abbey, and more than two hundred people, mainly volunteers, came together to create a book, a website and an exhibition based on photographs, documents and case studies from the period.
- ▶ **The County Council participated in a Local Government Association (LGA) Peer Challenge.** The team evaluated the council's: understanding of local place and priority setting; leadership of place; financial planning and viability; organisational leadership and governance; and capacity to deliver. The team found that there was a real passion for the place and understanding of its context within the region and that the West Sussex Plan is widely understood with staff at all levels generally aware of key priorities. However, they also found that our children's services were fragile and we could work better with partners. Work is now underway to act on the feedback from our local government peers.
- ▶ **Members of the Youth Cabinet gain insight into the working day of a County Council Cabinet Member at our Takeover Challenge Day.** The national event, led by the Children's Commissioner for England, offers children and young people the chance to experience the world of work whilst the adult gains a young person's perspective on what they do. Takeover Challenge is one of a number of opportunities to enable closer engagement between members, West Sussex MPs and the Youth Cabinet, offering a chance for young people to see local and national politicians at work.
- ▶ **West Sussex local authorities were one of only 15 areas chosen by Government to pilot 75% Business Rates Retention in England.** This will lead to around £19 million being retained locally and it will be invested in improving the county's rural digital infrastructure.
- ▶ **West Sussex County Council announces the 'Living Our Values Everyday' staff award winners.** See page 28 for details of all the winners.

## JANUARY–MARCH 2019

- ▶ **West Sussex County Council approves a balanced budget for 2019/20 with a net expenditure of £575.5 million to deliver key services.** The council also agreed significant investments to support the delivery of the priority areas of the West Sussex Plan including additional investment in children and young people's services and helping keep older people living independently for longer. Since 2010, the council has saved more than £200 million while Government funding has been cut by £145 million. The County Council faced a challenging financial gap of £45.4 million for 2019/20 alone, due to increasing demand on social care services and a continued reduction in central Government funding.
- ▶ **A new cohort of recruits joins the County Council's apprenticeship scheme bringing the total number currently underway to 90.** The most popular apprenticeships in the organisation are; supporting Teaching and Learning in schools, Business and Administration and Infrastructure Technician.
- ▶ **The County Council is shortlisted for the Children's Services and Community Involvement awards at this year's Local Government Chronicle Awards.** The Leader and officers provided presentations on the work to judges in January.
- ▶ **The Mayor of Chartres in France visits Chichester to mark 60 years since the two cities signed a twinning arrangement.** Chartres is 50 miles southwest of Paris and is famous world-wide for its cathedral. To celebrate the anniversary, Mayor of Chartres, Jean- Pierre Gorges, Mayor of Chichester, Martyn Bell, and the Leader of West Sussex County Council, Louise Goldsmith, joined together to tour several sites. Martyn Bell and Jean- Pierre Gorges also signed a reaffirmation document to renew the twinning arrangement.

- ▶ **As part of the County Council's Capital Strategy the council has invested in two commercial properties for income generation / revenue return.** The two top A1 grade offices in Manor Royal Crawley and Hove are now bringing in revenue income in excess of £700,000 per annum after borrowing costs have been applied, allowing frontline services to be protected.
- ▶ **West Sussex Record Office is presented with a national award, putting it in the top 6% of archives in the country.** National Archive Service Accreditation is the UK quality standard, awarded to a select number of Record Offices, which recognises good performance in all areas of archive service delivery. The Record Office houses over eight miles of shelving containing archives dating back to 780AD. It also runs a Records Management Service for West Sussex County Council. Collections include the great estate and family archives of the county, Chichester Cathedral and Diocese, The Royal Sussex Regiment, the records of church and chapel, towns and villages, businesses and schools.



West Sussex Record Office recognised in the top 6% of archives in the country

# STAFF AWARDS WINNERS 2018



**CUSTOMER CENTRED  
CATEGORY**

**Maisie Howe  
Provider Services**

**GENUINELY VALUED  
CATEGORY**

**Kelly Pierce  
Consultant Midwife**

**HONEST AND REALISTIC  
CATEGORY**

**Thomas Strivens  
CAFHE Transformation Team**

**LISTEN AND ACT UPON  
CATEGORY**

**Connie Leatherland  
HR and Organisational Change**

**TRUST AND SUPPORT  
CATEGORY**

**Linda Warwick –  
Information Services**

**MANAGER OF THE  
YEAR CATEGORY**

**Jane Moseley**

**NEWCOMER OF THE YEAR  
CATEGORY**

**Julie Robinson**

**PARTNERSHIP WORKING OF  
THE YEAR CATEGORY**

**The Partnerships and  
Communities Team**

**TEAM OF THE YEAR  
CATEGORY**

**The Sustainability Team**

**SPECIAL RECOGNITION  
CATEGORY**

**Fostering North Team Two**



Some of the winners who attended the 'Living Our Values Everyday' staff awards

★ ★ ★ ★ ★

## LIVING OUR VALUES EVERY DAY AWARDS

—★—

### CUSTOMER CENTRED CATEGORY

#### Maisie Howe – Provider Services



Maisie's work empowers her customers to be independent and enables choice by building supportive and empowering relationships. During her Diploma Level Three in Adult Care Maisie was observed supporting a customer with her weekly grocery shopping. She supported the customer to make cost-effective choices by helping compare prices, asking about flavours, and giving samples to smell. The customer clearly felt very comfortable with Maisie's support, and that nothing was too much trouble. Her conscientious approach and understanding of the importance of enabling and ensuring independence is a brilliant example.

### GENUINELY VALUED CATEGORY

#### Kelly Pierce – Consultant Midwife



Kelly led on the development and introduction of Family Assist, a new Oracle-based portal delivering information and specific advice on health topics to families. Bringing such a complex project to fruition required outstanding planning, leadership, collaborative working and perseverance – all of which Kelly demonstrated. Her leadership won her an Oracle UK 'Customer Excellence' award in the 'Personal Leadership' category. These prestigious national Awards recognise Oracle customers who have excelled in driving forward successful, ground-breaking solutions using its technology. Kelly was awarded a charity donation of £10,000 to a charity of her choice, and chose Cancer Research UK.

### HONEST AND REALISTIC CATEGORY



#### Thomas Strivens –

#### CAFHE Transformation Team

Tom went above and beyond his duties to deliver the Adults' Services Peer Review Assessment to a high standard. Despite not having experience in inspection preparation work, Tom rose to the challenge and submitted a 60-page document which recognised and balanced strengths, weaknesses and areas for development. He took hundreds of pieces of information and challenged people to demonstrate their assertions about making a difference to ensure it could be included. He worked late into the night on two consecutive nights, taking personal responsibility for getting the assessment done.

### LISTEN AND ACT UPON CATEGORY



#### Connie Leatherland –

#### HR and Organisational Change

Connie plays a key role in the workforce team supporting recruitment for Children's Social Care. Her supportive solution-focused approach has enabled the service to improve the experience of people going through the recruitment process. Feedback says that Connie ensures any issues arising are promptly dealt with, and thanks to Connie, new employees are starting with all they need in place from day one.

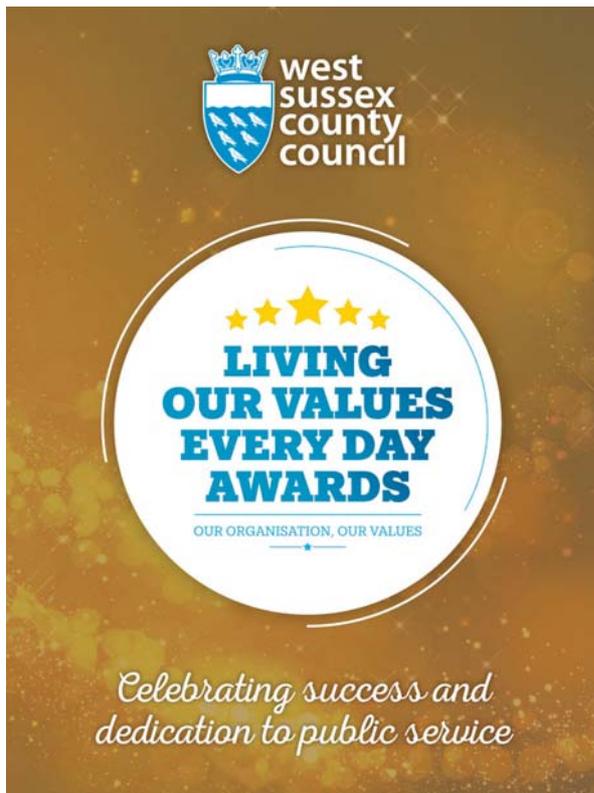
### TRUST AND SUPPORT CATEGORY



#### Linda Warwick – Information Services

Linda managed her team through a difficult time while on secondment. She reassured staff during uncertain times and started the recruitment process and training of new staff. One day, a fight broke out in the library between some young people. Linda took charge of the situation and acted quickly, while ensuring staff were okay. The following day she stayed at work for an extra five-and-a-half hours until the library closed to support staff, and to ensure there was no reoccurrence of the situation. The staff really appreciated Linda staying late, as well as the additional support that she provided over the days that followed.

## STAFF AWARDS WINNERS 2018



### MANAGER OF THE YEAR CATEGORY

#### **Jane Moseley**

Jane was nominated for her supportive and kind approach and for aiding the progress of her team while ensuring their voices are heard. Her nominator said, *"Jane is someone who earns respect and trust, through the way she encourages you, to the way she challenges you, she will always maintain a strong relationship with her staff. As part of this she makes every member of her team feel valued and represents the council and its core values consistently – setting a high example for those around her. Had Jane not been the manager of this team, for me personally I wouldn't be in this position of self-confidence I am today. She will always strive to encourage someone to believe in themselves and to me that's the mark of a truly great manager."*

### NEWCOMER OF THE YEAR CATEGORY

#### **Julie Robinson**

Julie was acknowledged for her high-quality performance, 'can-do/why-not' attitude and her commitment to living our values every day. Her nominator said: *"Julie joined the Sustainability Team and from the moment she arrived she has been a breath of fresh air. She enthusiastically picked up the REFILL initiative (free tap water refills) and demonstrated her networking skills across the county – receiving great feedback from the external regional co-ordinator. When she comes across potential barriers she is quick to think of alternatives. Her skills and positive attitude were recognised at the highest level as she was offered the opportunity for a secondment to the Accelerates Team within four months of joining the team. We were delighted to welcome her back to our team this summer, and she has brought new insight and thinking back to our team."*

### PARTNERSHIP WORKING OF THE YEAR CATEGORY

#### **The Partnerships and Communities Team**

The Partnerships & Communities Team (P&CT) has led on the Unlocking the Power of Community Programme – working in collaboration with key partners in resetting the council's relationship with the Voluntary and Community Sector (VCS). The team initiated and led the discussions around a truly co-designed set of partnership principles in collaboration with the Voluntary Community Sector, to ensure a common set of goals were achieved such as delivering partnership events and a survey of over 1,000 community groups across West Sussex. This is a great example of service delivery and the team are excellent advocates of the 'Whole Council' approach.

**The team is made up of Debra Balfour, Susan Barnes, Kathryn Brooks, Terina Bryant, Joanna Cooke, Neil Cotton, Sue Furlong, Peter Lawrence, Tracey Light, Matthew Lovelock, Michelle Martin, Judith Packer, Darren Rolfe, Lydia Schilbach, Gulu Sibanda, Cali Sparks, Dean Wadey and Thomas Weedon.**

**TEAM OF THE YEAR CATEGORY****The Sustainability Team**

Working together effectively and efficiently to increase the sustainability of council services, the Sustainability Team have helped introduce electric vehicles and chargers to our pool car fleet, and create a county-wide air quality action plan. They have also successfully enabled the launch of several REFILL schemes across the county. Always taking a collaborative approach to their work, they have showed perseverance and commitment to resolving issues. One example of their work – the Air Quality Plan – involved working with service colleagues, all our district and boroughs, elected Members and the Sussex-Air group. The final plan has received positive endorsement and recognition from colleagues, elected members and members of the public.

**The team is made up of Catherine Cannon, Margaret Enstone, Ruth O'Brien and Julie Robinson.**

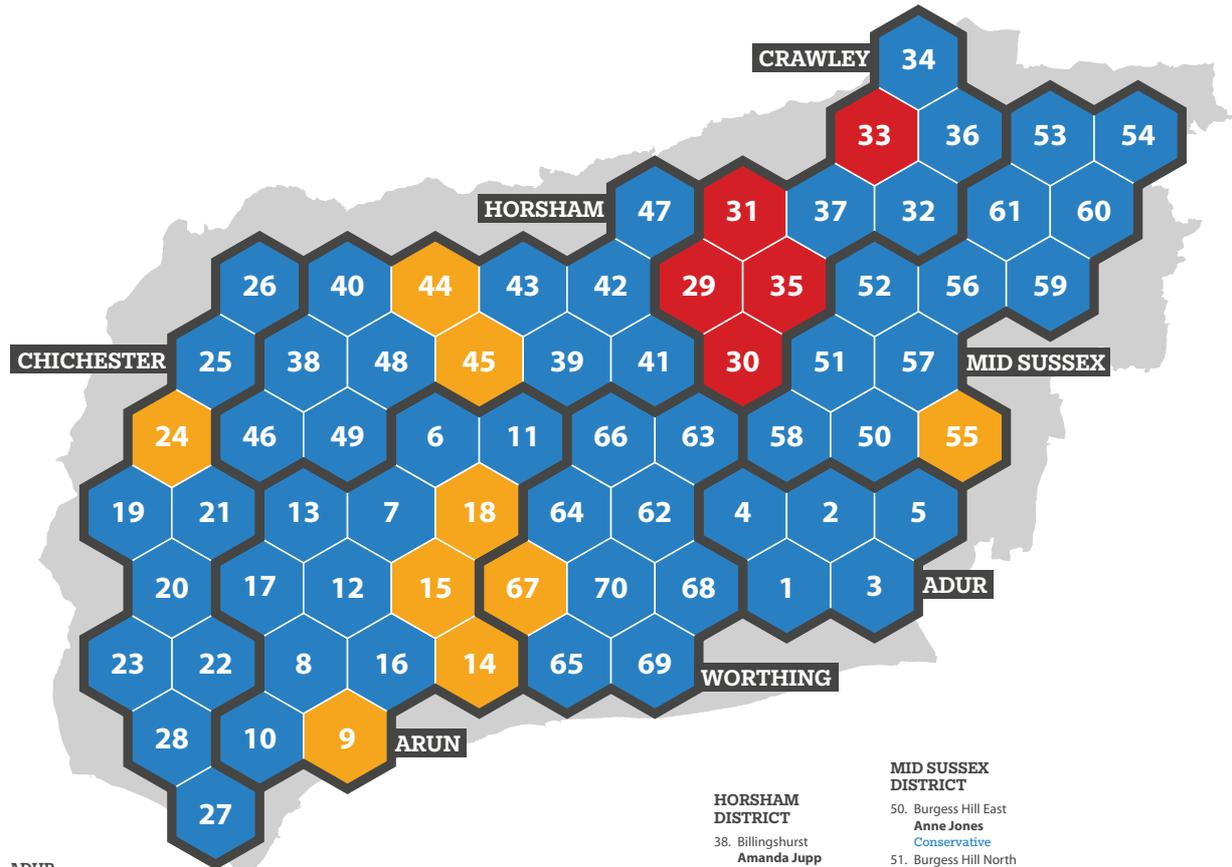
**SPECIAL RECOGNITION CATEGORY****Fostering North Team Two**

The Fostering North Team Two were recognised for their hard work and dedication throughout a difficult year. The whole team are very child-centred; they manage and support their foster carers, friend and family carers, as well as private foster carers, while providing support to the wider service. They have had extra pressure this year, to reduce placements made in the independent sector. This has meant supporting carers where placements falling outside of their preferences have been made. The support they provide to their carers always goes the extra mile. At times when carers are feeling challenged and at the point of giving up on the child the team offers great support and guidance to help carers to manage and therapeutically parent in the most difficult circumstances. **The team is made up of Rebecca Sims, Helena Edmonds, Agnieszka Nowak and Sarah Thomas.**



Some of the winners who attended the 'Living Our Values Everyday' staff awards

# COUNCIL STRUCTURE AND CABINET



## ADUR DISTRICT

1. Lancing  
**Ann Bridges**  
Conservative
2. Shoreham North  
**Debbie Kennard**  
Conservative
3. Shoreham South  
**Kevin Boram**  
Conservative
4. Sompting & North Lancing  
**George Barton**  
Conservative
5. Southwick  
**David Simmons**  
Conservative

## ARUN DISTRICT

6. Angmering & Findon  
**Deborah Urquhart**  
Conservative
7. Arundel & Courtwick  
**Gary Markwell**  
Conservative
8. Bersted  
**David Edwards**  
Conservative
9. Bognor Regis East  
**Francis Oppler**  
Liberal Democrat

10. Bognor Regis West & Aldwick  
**Ashvin Patel**  
Conservative
11. East Preston & Ferring  
**Roger Elkins**  
Conservative
12. Felpham  
**Hilary Flynn**  
Conservative
13. Fontwell  
**Derek Whittington**  
Conservative
14. Littlehampton East  
**James Walsh**  
Liberal Democrat
15. Littlehampton Town  
**Ian Buckland**  
Liberal Democrat
16. Middleton  
**Jacky Pendleton**  
Conservative
17. Nyetimber  
**Dawn Hall**  
Conservative
18. Rustington  
**Daniel Purchase**  
Liberal Democrat

## CHICHESTER DISTRICT

19. Bourne  
**Viral Parikh**  
Conservative
20. Chichester East  
**Simon Oakley**  
Conservative
21. Chichester North  
**Jeremy Hunt**  
Conservative
22. Chichester South  
**Jamie Fitzjohn**  
Conservative
23. Chichester West  
**Louise Goldsmith**  
Conservative
24. Midhurst  
**Kate O'Kelly**  
Liberal Democrat
25. Petworth  
**Janet Duncton**  
Conservative
26. Rother Valley  
**David Bradford**  
Conservative
27. Selsey  
**Carol Purnell**  
Conservative
28. The Witterings  
**Pieter Montyn**  
Conservative

## CRAWLEY BOROUGH

29. Bewbush & Ifield West  
**Chris Oxlade**  
Labour
30. Broadfield  
**Brian Quinn**  
Labour
31. Langley Green & Ifield East  
**Brenda Smith**  
Labour
32. Maidenbower & Worth  
**Bob Lanzer**  
Conservative
33. Northgate & West Green  
**Sue Mullins**  
Labour
34. Pound Hill  
**Richard Burrett**  
Conservative
35. Southgate  
& Gosspis Green  
**Michael Jones**  
Labour
36. Three Bridges  
**Charles Petts**  
Conservative
37. Tilgate & Furnace Green  
**Duncan Crow**  
Conservative

## HORSHAM DISTRICT

38. Billingshurst  
**Amanda Jupp**  
Conservative
39. Bramber Castle  
**David Barling**  
Conservative
40. Broadbridge  
**Christian Mitchell**  
Conservative
41. Henfield  
**Lionel Barnard**  
Conservative
42. Holbrook  
**Peter Catchpole**  
Conservative
43. Horsham East  
**Andrew Baldwin**  
Conservative
44. Horsham Hurst  
**Nigel Dennis**  
Liberal Democrat
45. Horsham Riverside  
**Morwen Millson**  
Liberal Democrat
46. Pulborough  
**Pat Arculus**  
Conservative
47. St Leonards Forest  
**Liz Kitchen**  
Conservative
48. Southwater & Nuthurst  
**Nigel Jupp**  
Conservative
49. Storrington  
**Paul Marshall**  
Conservative

## MIDSUSSEX DISTRICT

50. Burgess Hill East  
**Anne Jones**  
Conservative
51. Burgess Hill North  
**Andrew Barrett-Miles**  
Conservative
52. Cuckfield & Lucastes  
**Pete Bradbury**  
Conservative
53. East Grinstead Meridian  
**Liz Bennett**  
Conservative
54. East Grinstead South & Ashurst Wood  
**Jacque Russell**  
Conservative
55. Hassocks & Burgess Hill South  
**Kirsty Lord**  
Liberal Democrat
56. Haywards Heath East  
**Stephen Hillier**  
Conservative
57. Haywards Heath Town  
**Sujan Wickremaratchi**  
Conservative
58. Hurstpierpoint & Bolney  
**Joy Dennis**  
Conservative
59. Imberdown  
**Heidi Brunson**  
Conservative
60. Lindfield & High Weald  
**Andrew Lea**  
Conservative
61. Worth Forest  
**Bill Acraman**  
Conservative

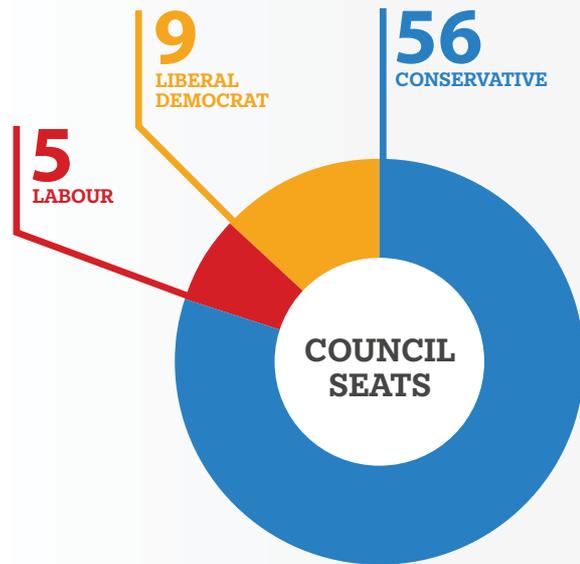
## WORTHING BOROUGH

62. Broadwater  
**Bryan Turner**  
Conservative
63. Cissbury  
**Elizabeth Sparkes**  
Conservative
64. Durrington & Salvington  
**Noel Atkins**  
Conservative
65. Goring  
**Steve Waight**  
Conservative
66. Northbrook  
**Sean McDonald**  
Conservative
67. Tarring  
**Bob Smytherman**  
Liberal Democrat
68. Worthing East  
**Roger Oakley**  
Conservative
69. Worthing Pier  
**Michael Cloake**  
Conservative
70. Worthing West  
**Paul High**  
Conservative

**The County Council is made up of 70 councillors (sometimes called members) who are each elected every four years to represent one electoral division.**

Functions are allocated across the full council itself, the Cabinet and a range of committees. Many functions are delegated from the Cabinet and committees to officers.

The West Sussex Cabinet (the 'Executive') has 9 members selected from the Conservative majority. The Cabinet proposes the key policy decisions of the council, which are subject to agreement by the full County Council. Each member is allocated a portfolio of work for which they take personal responsibility. Most decisions will be made by Cabinet Members individually.



**Louise Goldsmith**  
Leader of the  
County Council



**Richard Burrett**  
Cabinet Member for  
Education and Skills  
and Deputy Leader



**Amanda Jupp**  
Cabinet Member for  
Adults and Health



**Paul Marshall**  
Cabinet Member  
for Children and  
Young People



**Bob Lanzer**  
Cabinet Member for  
Corporate Relations



**Deborah Urquhart**  
Cabinet Member for  
Environment



**Jeremy Hunt**  
Cabinet Member for  
Finance and Resources



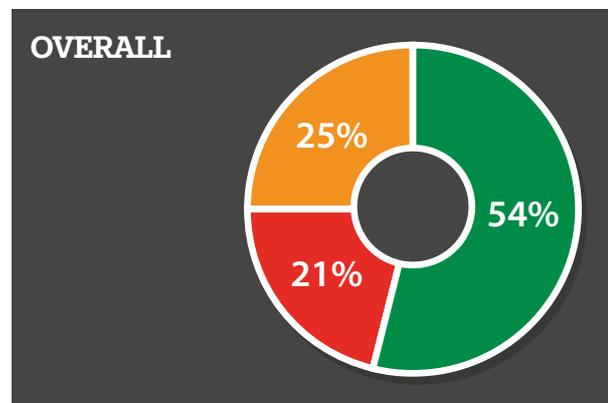
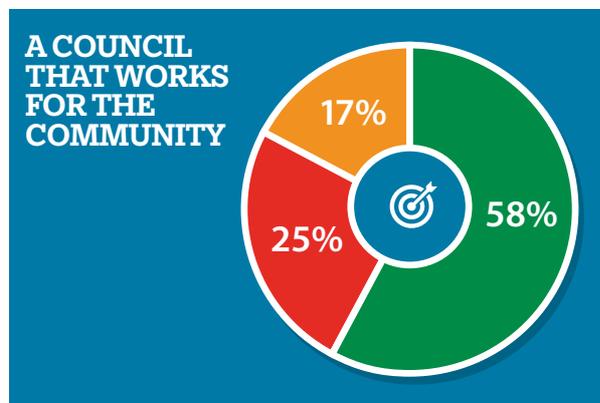
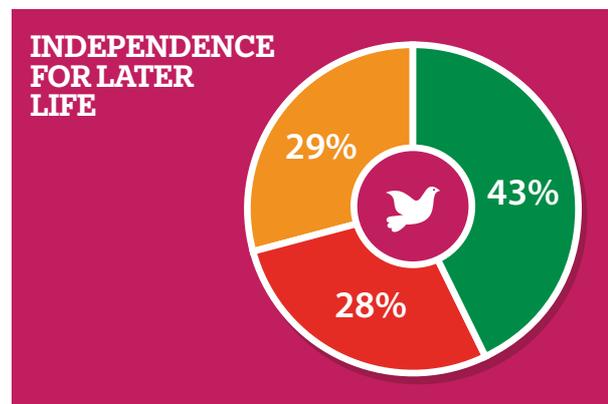
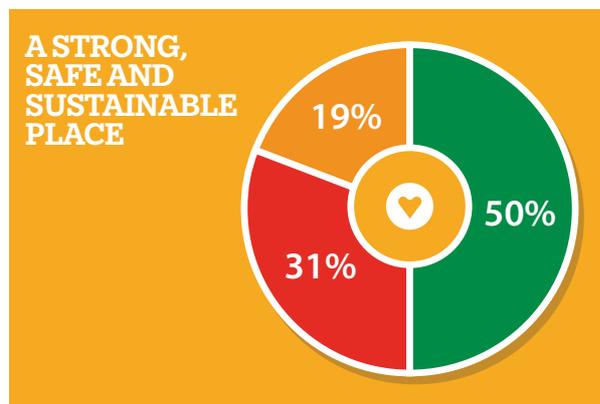
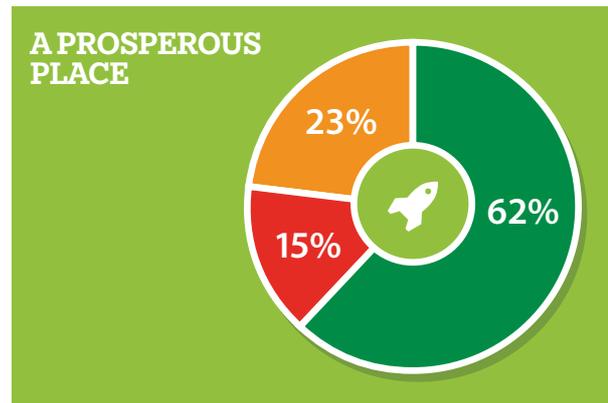
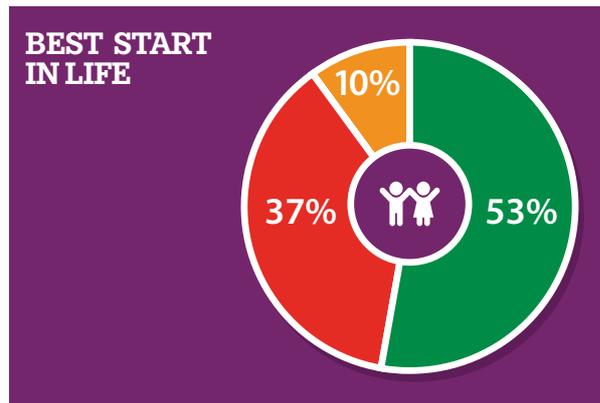
**Roger Elkins**  
Cabinet Member  
for Highways and  
Infrastructure



**Debbie Kennard**  
Cabinet Member  
for Safer, Stronger  
Communities

# PERFORMANCE 2018-19

## West Sussex Plan targets



For live information about how we're performing visit [performance.westsussex.gov.uk](http://performance.westsussex.gov.uk)

## West Sussex Plan targets not met

Target	Why have we missed our target	What are we doing to put it right
<b>BEST START IN LIFE</b>		
<p><b>9</b> West Sussex children subject to Child Protection Plan for 2 years or more</p>	<p>We are not delivering our ambitions for many West Sussex children who need our support. This is particularly the case for children who are looked after.</p>	<p>We are putting in place an improvement team to deliver the Ofsted recommendations and to make sure that our social work practice improves and delivers better outcomes for looked after children.</p> <p>As part of our response to Ofsted and as required by the Department for Education (DfE) we are developing an improvement plan which is overseen, monitored and challenged by our Children's Services Improvement Board which has an independent Chair. The Board will have a focus on seeing improvement in the quality of plans for looked after children.</p>
<p><b>20</b> Attainment of disadvantaged pupils is in line with their peers</p>	<p>Performance links directly to a small number of poorer performing schools/academies</p>	<p>We have increased the challenge on data relating to disadvantaged pupils and additional visits from our school effectiveness team and carefully focused interventions have been implemented in targeted schools where disadvantaged pupils are just below thresholds to boost progress. School-to-school support projects including support from our secondary teaching schools have been focused on improving effectiveness of schools through our Area Inclusion and Improvement Board and Strategic Improvement Fund grant funding initiatives, targeting specific low-performing schools. These projects are being monitored closely for improved impact on performance.</p>

## PERFORMANCE 2018–19

### West Sussex Plan targets not met

Target	Why have we missed our target	What are we doing to put it right
<b>A PROSPEROUS PLACE</b>		
<b>21 Business start-ups as a percentage of total active businesses</b>	<p>The number of business start-ups in West Sussex has fallen over the year 2016-2017, as it did across all county and unitary authorities in the South East. However in comparative terms we rose in ranking to 6th from 8th against our statistical neighbours.</p> <p>Whilst the decline has occurred against a backdrop of the slowing of the economy nationally as well as uncertainty around the UK's future relationship with the EU, the trend in West Sussex has occurred at a time of falling unemployment and increased employment rates.</p>	Our ambition is to move to the top quartile, through progressing the West Sussex Economic Growth Plan 2018 – 2023 with activities including the provision of start-up space e.g. Bognor and Horsham business park.
<b>30 Apprentices in West Sussex</b>	The introduction of new apprenticeship standards has been delayed by the Government, thus reducing the number of opportunities for apprentices and employers.	We will press Government to improve its Apprenticeship Scheme and implement the recommendations made in the National Audit Office report of March 2019.

## Target

## Why have we missed our target

## What are we doing to put it right

**A STRONG, SAFE AND SUSTAINABLE PLACE**

<b>7</b> Emergency Hospital Admissions for Intentional Self-Harm, per 100,000 population	As self-harm is due to multiple and inter-related risk factors, there is no single or simple approach that impacts on this area. As the indicator only measures activity at the upper end of the pathway, i.e. hospital admissions, it is difficult to assess the effect of preventative interventions which may have an effect downstream.	We are continuing to commission (with our NHS partners) a comprehensive set of interventions across the pathway, from prevention, through to early intervention and then on to more specialist clinical services. We are also producing a rapid health needs assessment to identify key local drivers and priority areas for action, commissioning a whole school emotional wellbeing service, recruiting a dedicated self-harm post and ensuring that West Sussex and Sussex and East Surrey Sustainability and Transformation Partnership suicide prevention activity is aligned with this area.
<b>34</b> Air Quality is improving in Air Quality Management Areas	This could be due to a number of factors such as weather variations and volume of traffic.	Each district or borough with an Air Quality Management Area is required to produce and deliver an action plan. All districts and boroughs are, with West Sussex County Council, members of Sussex-air and all West Sussex authorities are members of the Inter-Authority Air Quality Group. Our Sustainability Team and Public Health Team are co-producing a long-term behaviour change strategy.

## PERFORMANCE 2018–19

### West Sussex Plan targets not met

Target	Why have we missed our target	What are we doing to put it right
<b>A STRONG, SAFE AND SUSTAINABLE PLACE</b>		
<b>36</b> People killed or seriously injured (KSI) in road traffic accidents	This is an extremely challenging target for us, and one where interventions by the County Council will take time to impact upon outcomes.	<p>We will re-focus our investments to ensure safety is our key driver by allocating £600,000 in the advance delivery programme to introduce a number of schemes.</p> <p>These include: reconfiguration of a mini roundabout junction in Haywards Heath, re-profiling and resurfacing a bend on the B2133 Hughes Hill, installation of high friction surfacing on the approaches to Cray Lane level crossing, design of a right turn facility on the A285 New Road Boxgrove, completion of the £2.4m grant funded road safety scheme to introduce a safety edge on the A285 between Halnaker and Petworth.</p> <p>In terms of behavioural change we are: training 1,0000 school pupils at level 1&amp;2 BikeAbility training, working with the Sussex Safer Roads Partnership to deliver initiatives including Theatre in Education productions, distributing the 'Step Up' leaflet to all primary schools and giving road safety advice to children starting secondary school in September, running three events giving cyclists the view from the lorry cab and the development of a West Sussex County Council Facebook account dedicated to road safety.</p>

## Target

## Why have we missed our target

## What are we doing to put it right

**A STRONG, SAFE AND SUSTAINABLE PLACE****38 Households living in temporary accommodation per 1,000 households**

Full-service roll-out of Universal Credit across the county is making the private rented sector reluctant to rent out properties to families reliant on this benefit to pay the rent. Reduced access to private rented accommodation is putting pressure on local authorities to source alternative housing solutions for homeless or potentially homeless families.

We have created a new two-year Strategic Housing role to jointly work with district & borough housing authorities, co-ordinating activity and making best use of the resources available.

Within the countywide Strategic Housing Partnership led by the district & borough councils, West Sussex County Council is supporting regular assessment of the homelessness situation. In addition, with partners it is exploring the feasibility of shared use of temporary accommodation, taking a unified approach to working with the private rented sector in West Sussex and other initiatives such as the development of modular housing to tackle the pressures on accommodation.

**39 Average time between a child entering care and moving in with their adoptive family**

We are not delivering our ambitions for many West Sussex children who need our support. This is particularly the case for children who are looked after and there is poor permanent planning for our children and in the lack of use of a foster to adopt approach. This is exacerbated by high caseloads and a high turnover of staff at all levels.

We are putting in place an improvement team to deliver the Ofsted recommendations and to ensure that our social work practice improves and delivers better outcomes for looked after children.

As part of our response to Ofsted and as required by the Department for Education we are developing an improvement plan which is overseen, monitored and challenged by our Children's Services Improvement Board which has an independent chair. The Board will have a focus on seeing improvement in the quality of plans for looked after children, timescales for action and demonstration of improved outcomes.

As part of this improvement plan there will be a focus on enabling children to experience permanence. We have already reviewed some of our policies on fostering and adoption and made immediate changes for example, the confirmation of permanence timescale. The improvement plan will have a significant focus on fostering and adoption in response to Ofsted's comments.

## PERFORMANCE 2018–19

### West Sussex Plan targets not met

Target	Why have we missed our target	What are we doing to put it right
<b>INDEPENDENCE FOR LATER LIFE</b>		
<b>51</b> People who use services who say that those services have made them feel safe and secure	Performance varies as the question is subjective and the responses change depending on local perceptions around all services, it is important we look at what makes people feel safe both in and outside of their home.	We are working with our Community Safety teams and partners, to improve people's knowledge both of the level of safety and how to stay safe in their local area.  All teams have activities planned throughout the coming year to ensure services are monitored and we can identify improvements and so improve this indicator. Activities include; the Safer West Sussex Partnership, publishing the West Sussex Community Safety Agreement for 2019/20, a Get Safe online monthly campaign with Sussex Police.
<b>55</b> Social isolation – adult social care users who have as much social contact as they would like	This is due to a combination of increased numbers of elderly residents and we have not fully recognised how to improve this target. To do this we need a whole Council approach.	The new approach now includes developing Community Hubs, working with Public Health colleagues, the Fire and Rescue Service, changing and developing adult social care to help identify and support both customers and carers, providing spaces and areas where people can chat. Activities include; strategic reviews of West Sussex Social Support contracts, developing a bereavement pathway with the aim of reducing social isolation and ensuring people are aware of the different types of support.

## Target

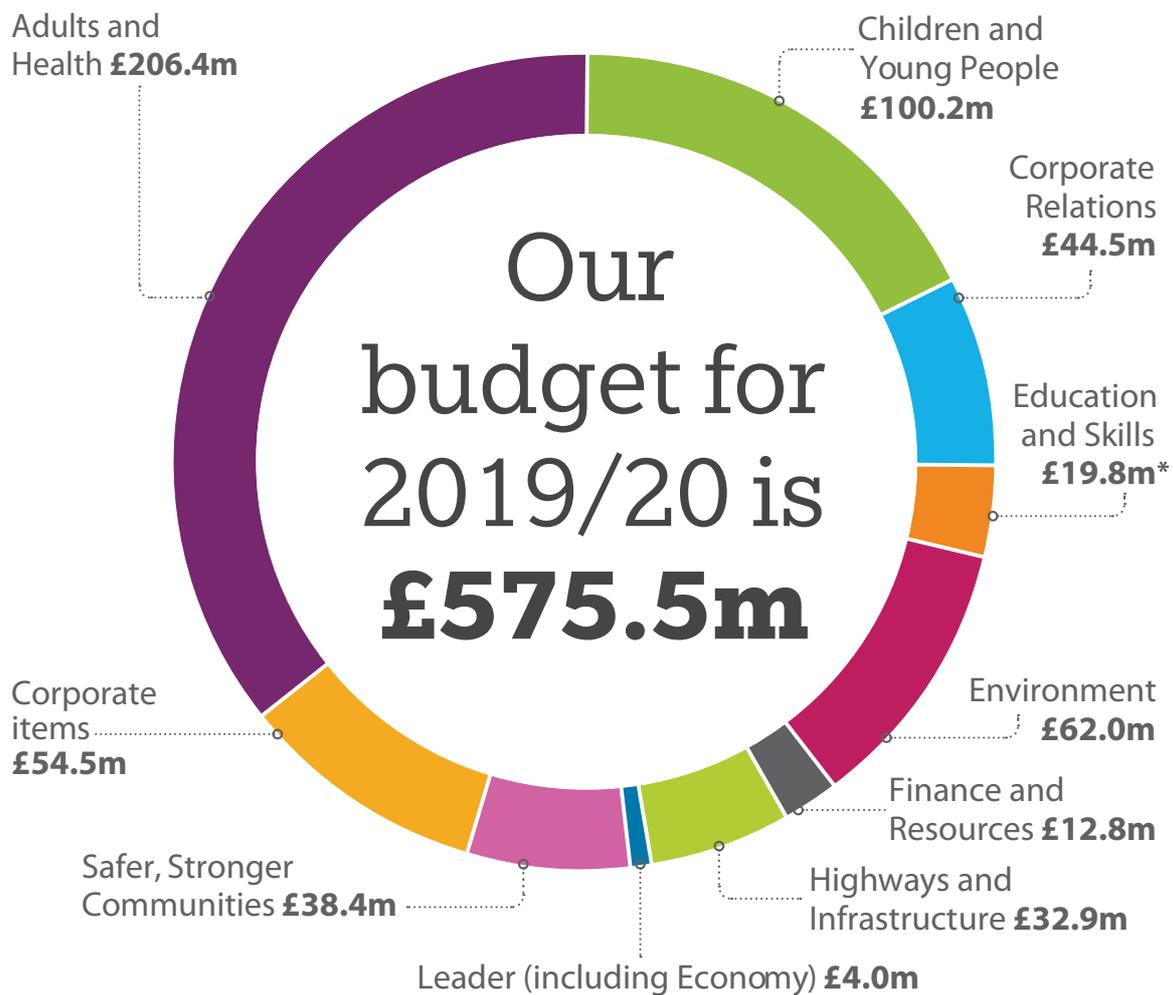
## Why have we missed our target

## What are we doing to put it right

## A COUNCIL THAT WORKS FOR THE COMMUNITY

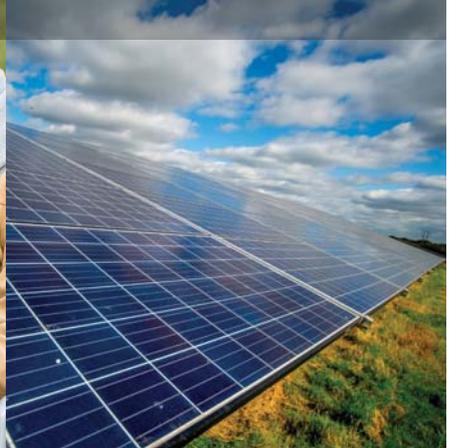
<p><b>56</b> Level of satisfaction of the services received by our residents</p>	<p>The 'What Matters To You?' Survey in 2018 received almost 2,500 responses. In the survey residents responded to a question about satisfaction levels with council services and the responses demonstrated a perception of low satisfaction against the target.</p>	<p>The communications team will work more closely with services to focus on the promotion of features on service improvements and resident success stories – especially on the areas where residents were least satisfied. In addition, while the survey is currently run every two years, a project is underway exploring options for launching a annual residents' survey – to better understand residents' views.</p>
<p><b>57</b> Residents who agree the council provides good value for money</p>	<p>Our 'What Matters To You?' Survey found that the target has been missed because respondents did not perceive the council to be delivering good value for money. There could be a host of reasons for this including a lack of awareness of the work we are doing to deliver value for money for our residents.</p>	<p>The communications team increased the promotion of budget-related information this year, the results of which are currently being analysed. The council is committed to being as efficient and effective as possible and we are doing things to make the best use of the resources we have. For instance, we are investing in solar farms to power homes but also generate income. We are working with partners to bring together growth and investment across the county and we are looking at creating community hubs to protect vital services and making the most of the buildings we have. Additionally, we are engaging with residents proactively about the financial situation and the work we are doing to deliver value for money.</p>
<p><b>58</b> Residents who find it easy to access information, services and support they need</p>	<p>To make it easier for customers to access information we need to remove some of the barriers they face. To do this we need to provide them with a range of channels of communication that are easy to use and convenient for example online forms enabling customers to contact us 24/7.</p>	<p>We continually work with services to improve their highest volume areas, making processes more efficient, so that the customer deals with the most appropriate person within the council in a timely manner. We are also deploying and testing new digital capability across 10 customer journeys, this solution will then rollout across the organisation.</p>

## HOW WE SPEND YOUR MONEY



\* This does not include funding for schools which comes to the County Council directly from government on the basis of a national funding formula and is subsequently passed on to schools.





County Hall, West Street, Chichester, West Sussex PO19 1RG

 @WSCCNews  West Sussex County Council

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